

Perry Johnson Laboratory Accreditation, Inc. (PJLA) Privacy Policy

Effective Date: 4/28/2025

This Privacy & Cookies Policy replaces all previous policies. Please take the time to review before you continue to use our services.

PJLA is committed to protecting the privacy of visitors to our website, www.pjlabs.com. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our Site. Your understanding of how we collect, use, and maintain your information is important to us at PJLA.

By using our services, browsing our websites, submitting forms for receiving additional information, downloading free information or training, or registering/logging into your account, you agree that PJLA may use your information as outlined in this Privacy Policy. If you do not wish to have your information used in line with this Privacy Policy, you must not use our services nor provide us with your information.

Please read this policy carefully to understand our practices regarding your personal data.

About Us:

Perry Johnson Laboratory Accreditation, Inc. (PJLA) operates services on www.pjlabs.com.

Overview:

This Privacy Policy is intended to explain our privacy practices and inform you as to:

- The information we collect, how we use it, and how we share it.
 - The mechanisms we have implemented to protect your personal identifiable information.
 - How you access, update, or delete information collected.
 - The circumstances in which third parties are linked on our website.
-

1. Information We Collect

We may collect the following types of information:

a. Information You Provide Directly

- **Contact Information:** Name, email address, phone number, mailing address, company name, and any other information you provide when filling out forms, registering for events, requesting quotes, or contacting us.
- **Application Information:** Details provided during accreditation applications, inquiries, or document submissions.

b. Information We Collect Automatically

When you interact with our Site, we may automatically collect:

- **Technical Information:** IP address, browser type, operating system, device information.
- **Usage Data:** Pages visited, time spent on the Site, links clicked, referring/exit pages, and other analytical data.

We may collect this information through cookies, web beacons, and similar tracking technologies.

2. How We Use Your Information

We use your information for purposes including, but not limited to:

- Providing and managing our accreditation services.
 - Responding to your inquiries, requests, and applications.
 - Sending newsletters, updates, marketing materials, and event invitations (with your consent where required).
 - Personalizing your website experience.
 - Improving our website, services, and communications.
 - Complying with legal, regulatory, and accreditation body obligations.
-

3. How We Share Your Information

We may share your information:

- **Service Providers:** With trusted third parties who perform services for us, such as email communications, advertising partners, analytics, and web hosting.

- **Regulatory Authorities:** To comply with legal obligations, industry regulations, or accreditation standards.
- **With Your Consent:** In any other case, we will share your information only with your explicit consent.

We do not sell, rent, or trade your personal information.

4. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information. However, no security system is impenetrable, and we cannot guarantee the absolute security of your data.

5. Your Choices and Rights

Depending on your jurisdiction, you may have rights to:

- Access, correct, or delete your personal information.
- Object to or restrict our processing of your data.
- Withdraw consent at any time (for communications or data use based on consent).
- Lodge a complaint.

To exercise any of these rights, please contact us at [**pjlabs@pjlabs.com**](mailto:pjlabs@pjlabs.com).

6. Third-Party Websites

Our Site may contain links to third-party websites. This Privacy Policy does not apply to those websites. We are not responsible for the privacy practices or content of third parties.

7. Cookies and Tracking Technologies

We may use cookies and similar technologies to enhance your browsing experience. You can control cookies through your browser settings.

8. Children's Privacy

Our Site is not intended for children under the age of 13, and we do not knowingly collect information from children.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date. We encourage you to review it periodically.

Contact Us

If you have questions about this Privacy Policy or our data practices, please contact us at:

Perry Johnson Laboratory Accreditation, Inc. (PJLA)

755 West Big Beaver Road, Suite 1325

Troy, Michigan 48084

Email: pjlabs@pjlabs.com

Phone: **(248) 519-2603**

Website: <https://www.pjlabs.com/>

Sole Statement:

This Privacy Policy is the only official statement of Perry Johnson Laboratory Accreditation, Inc.'s (PJLA) privacy practices for our website. Any summaries, restatements, or other versions — including those generated automatically — are not valid or legally binding.